

Your NHS Wales Experience Questionnaire

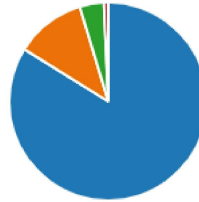
279 Responses

03:46 Average time to complete

Closed Status

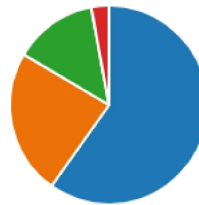
1. How recent was the experience you are thinking of?

● In the last 6 months	234
● Between 6 months and 1 year a...	32
● Between 1 and 2 years ago	11
● More than 2 years ago	2



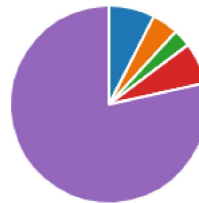
2. Did you feel that you were listened to?

● Always	167
● Usually	66
● Sometimes	38
● Never	8



3. Were you able to speak in Welsh to staff if you needed to?

● Always	21
● Usually	12
● Sometimes	8
● Never	19
● Not applicable	219



4. From the time you realised you needed to use this service, was the time you waited:

● Shorter than expected	83
● About right	115
● A bit too long	53
● Much too long	28



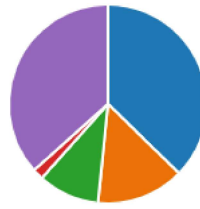
5. Did you feel well cared for?

● Always	173
● Usually	59
● Sometimes	43
● Never	4



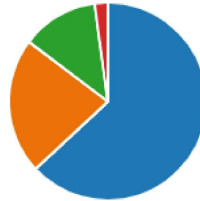
6. If you asked for assistance, did you get it when you needed it?

Always	104
Usually	40
Sometimes	28
Never	5
Not applicable	102



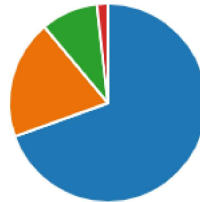
7. Did you feel you understood what was happening in your care?

Always	176
Usually	62
Sometimes	35
Never	6



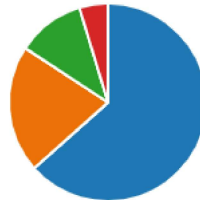
8. Were things explained to you in a way that you could understand?

Always	194
Usually	54
Sometimes	26
Never	5



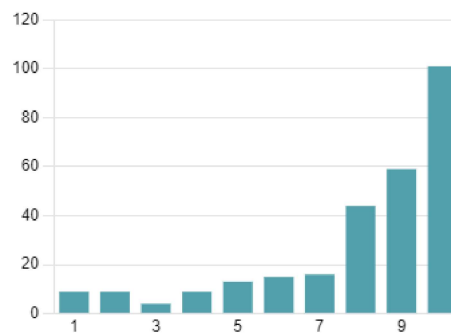
9. Were you involved as much as you wanted to be in decisions about your care?

Always	177
Usually	58
Sometimes	31
Never	13



10. Using a scale of 0 – 10 where 0 is very bad and 10 is excellent, how would you rate your overall experience?

8.01
Average Rating



11. Was there anything particularly good about your experience that you would like to tell us about?

144
Responses

Latest Responses

"My health problem came on quickly and I was attended to very quickly"

28 respondents (19%) answered **staffed** for this question.



12. Was there anything that we could change to improve your experience?

146
Responses

Latest Responses

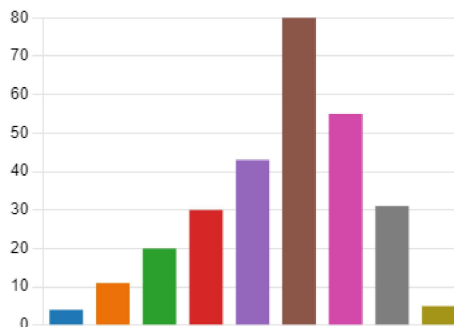
"No"

23 respondents (16%) answered **appointment** for this question.



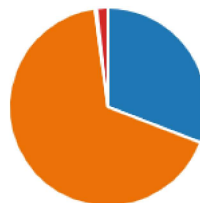
13. What is your age?

0-15 years	4
16-24 years	11
25-34 years	20
35-44 years	30
45-54 years	43
55-64 years	80
65-74 years	55
75+ years	31
I prefer not to say	5



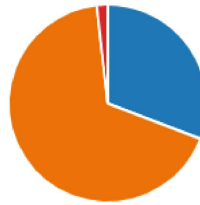
14. What is your gender?

Male	86
Female	187
Other	1
Prefer not to say	5



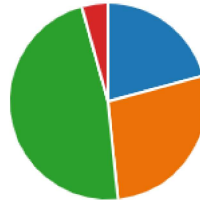
15. At birth, were you described as:

Male	86
Female	188
Other	0
Prefer not to say	5



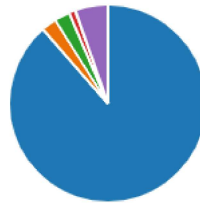
16. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

Yes, a lot	58
Yes, a little	77
Not at all	132
I prefer not to say	12



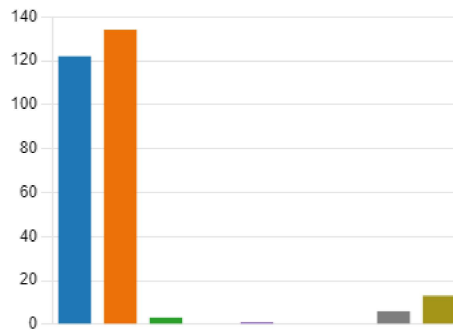
17. Which of the following options best describes how you think of yourself?

Heterosexual or straight	247
Gay or lesbian	7
Bisexual	7
Other	3
I prefer not to say	15



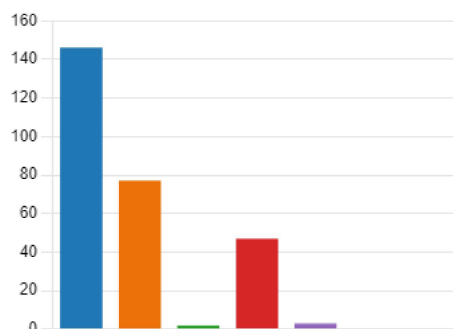
18. What is your religion?
(Please choose one option that best describes your religion)

No religion	122
Christian (all denominations)	134
Buddhist	3
Hindu	0
Jewish	1
Muslim	0
Sikh	0
Any other religion	6
I prefer not to say	13



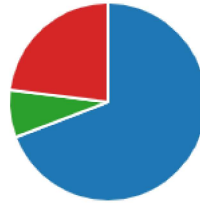
19. What is your ethnic group?
(Please choose one option that best describes your ethnic group or background)
White:

Welsh	146
English	77
Scottish	2
British	47
Irish	3
Northern Irish	0
Gypsy or Traveller	0



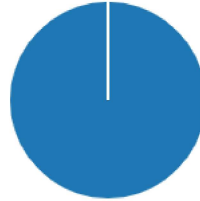
20. Mixed / multiple ethnic groups

● White and Black Caribbean	9
● White and Black African	0
● White and Asian	1
● Any other Mixed / multiple ethn...	3



21. Asian / Asian British

● Indian	2
● Pakistani	0
● Bangladeshi	0
● Chinese	0
● Any other Asian background	0



22. Black / African / Caribbean / Black British

● African	0
● Caribbean	0
● Any other Black / African / Carib...	0

23. Other ethnic group

● Arab	0
● Any other ethnic group	0
● Prefer not to say	3

